COMMONWEALTH OF KENTUCKY PUBLIC PROTECTION CABINET DEPARTMENT OF FINANCIAL INSTITUTIONS AGENCY CASE NO. 2012-AH-0295

DEPARTMENT OF FINANCIAL INSTITUTIONS

COMPLAINANT

VS.

CASH EXPRESS, LLC

RESPONDENT

AGREED ORDER

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- 1. The Department of Financial Institutions ("DFI") is responsible for regulating and licensing entities engaged in the business of cashing checks and accepting deferred deposit transactions in accordance with the provisions set forth in KRS Chapter 286.9.
- 2. Cash Express, LLC ("Respondent") has a branch office authorized to do business in Kentucky as a check casher pursuant to KRS Chapter 286.9 and which is located at 4418 Dixie Highway, Erlanger, Kentucky. The branch license number is 12867.
- 3. DFI conducted a routine examination of Respondent on September 4, 2012. During the examination, DFI discovered that Respondent failed to accurately enter customer information into the Veritec database allowing a customer to enter into deferred deposit transactions exceeding the limits allowed under KRS Chapter 286.9, in violation of KRS 286.9-140(1).
- 4. DFI possesses a range of administrative authority in addressing violations of the Act, including license revocation or denial, and the imposition of fines in an amount up to \$5,000 per violation. See KRS 286.9-110 and 286.9-991.
- 5. In this case, DFI assessed a fine against Respondent in the amount of one thousand dollars (\$1,000.00) for violating KRS 286.9-140(1).

- 6. In the interest of economically and efficiently resolving the violation(s) described herein, and without Respondent admitting or denying the statement of facts and legal conclusions set forth herein, DFI and Respondent agree as follows:
 - a. Respondent agrees to a fine assessment in the amount of one thousand dollars (\$1,000.00) for the violation(s) described herein;
 - b. Respondent agrees to and shall pay the total fine assessed herein of one thousand dollars (\$1,000), which shall be due when Respondent signs and returns the Agreed Order. The payment shall be in the form of a certified check or money order made payable to "Kentucky State Treasurer" and mailed to the Department of Financial Institutions, Attn: Anetria K. Connell, 1025 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601;
 - c. Respondent shall devote the time and resources necessary to ensure continual and full compliance with all statutory requirements set forth in KRS Chapter 286.9.
- 7. Respondent waives its right to demand a hearing at which it would be entitled to legal representation, to confront and cross examine witnesses, and to present evidence on its own behalf, or to otherwise appeal or set aside this Order.
- 8. Respondent consents to and acknowledges the jurisdiction of DFI over this matter and that this Agreed Order is a matter of public record and may be disseminated as such.
- 9. In consideration of execution of this Agreed Order, Respondent for itself, and for its successors and assigns, hereby releases and forever discharges the Commonwealth of Kentucky, DFI, Office of Legal Services, and each of their members, agents, and employees in their individual capacities, from any and all manner of actions, causes of action, suits, debts,

judgments, executions, claims and demands whatsoever, known and unknown, in law or equity, that Respondent ever had, now has, may have or claim to have against any or all of the persons or entities named in this paragraph arising out of or by reason of this investigation, this disciplinary action, this settlement or its administration.

- 10. By signing below, the parties acknowledge they have read the foregoing Agreed Order, know and fully understand its contents, and that they are authorized to enter into and execute this Agreed Order and legally bind their respective parties.
 - 11. This Agreed Order shall constitute the Final Order in this matter.

IT IS SO ORDERED on this the day of Decenter, 2012.

Consented to:	
This 4 day of <u>December</u> , 2012.	This 29 day of November, 2012.
Lisa Tiemeyer, Director Division of Non-Depository Institutions Department of Financial Institutions	mysylle
ACKNOWLEDGEMENT	
STATE OF <u>Tennessee</u>) COUNTY OF <u>Putnam</u>)	
On this the Adday of November the undersigned, himself/herself to be authorized to do so, entered into and executed the contained.	, 2012, before me <u>Donna 3, Youna</u> , did personally appear and acknowledge of Cash Express, LLC and that he/she, being foregoing instrument for the purposes therein
In witness whereof I hereunto set my hand.	
My Commission Expires: 2-25-15	·
STATE OF TENNESSEE NOTARY PUBLIC AND TOP OF PUBL	Wonna S - Young Notary Public

Certificate of Service

I, Anetria K. Connell, hereby certify that a copy of the foregoing Agreed Order was sent on this the 13th day of lecember, 2012, by certified mail, return receipt requested, to the following:

Jeff Olson, President Cash Express, LLC 263 W. Spring Street Cookeville, TN 38501

Anetria K. Connell

Department of Financial Institutions

1025 Capital Center Drive

Suite 200

Frankfort, Kentucky 40601

502-573-3390 ext. 235 (phone)

502-573-2183 (facsimile)

Counsel for Complainant